Lone Wolf Transact

for agents, MLSs, and association

EXTERNAL FAQ

LONE WOLF
TECHNOLOGIES

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What's happening?

Lone Wolf is introducing a new transaction management solution for real estate agents, Lone Wolf Transact. This software is a major innovation in the real estate industry because unlike software available in the market today, it looks at deals the same way its users do: by starting with the client, not the property.

This launch follows the July 2024 launch for brokerages across North America, and will bring Transact to real estate agents, MLSs, and associations.

What is Lone Wolf Transact?

Lone Wolf Transact is a new transaction management solution that introduces a different way of working for software. Where agents have previously had to adapt to the way a transaction management solution works to get their jobs done, Transact emulates the way an agent thinks and works.

It starts deals based on a client, rather than a property, and connects all paperwork to the client's profile throughout the stages of a deal. This gives agents the unique ability to shift from property to property if needed, kick off new deals from fallen-through ones, and prioritize the client experience.

When will Transact be available to agents?

Transact will be available to agents on a rolling basis starting in November 2024, and will roll out in stages to certain markets throughout early 2025. Your association will be notified before Transact rolls out to members. Your agent members will receive communications once Transact is available to them.

Starting in 2025, new users of member benefits will start in Transact and not in Transactions (zipForm Edition) or Transactions (TransactionDesk Edition) based on the rollout dates for their association.

Specific questions regarding when Transact will be available in your area can be directed to **enterpriseteam@lwolf.com**.

How can agents try out Transact?

Agents will be able to try Transact through their current access to Lone Wolf Transactions. They can find Transact in the drop-down menu that they would normally use to switch between Lone Wolf apps.

Once Transact rolls out, all agents with existing access to Transactions will automatically receive access to Transact as well.

Does Transact cost anything for agents?

Agents will be able to access Transact for free through their Transactions (zipForm Edition) or Transactions (TransactionDesk Edition) accounts.

Will agents still be able to access Transactions?

Yes, agents will be able to toggle back and forth between Transactions and Transact freely, much like they do with their other Lone Wolf apps.

Will agents be able to access previously started deals and paperwork in Transact?

Yes, agents will be able to see historical files while in Transact. They will be able to click on any of these historical files to navigate directly to that in Transactions.

Can agents access Transact if their Transactions account is deactivated or expired?

Access to Transact will be subject to an agent's account maintaining a good standing through Transactions (zipForm Edition), Transactions (TransactionDesk Edition), or member benefit offerings.

How can users access training for Transact?

Lone Wolf has prepared resources like quick-start guides, training documentation and videos, and tips and tricks to help agents become familiar with Transact. This is all available in the Community: **https://community.lwolf.com/s/manage-transaction-resources**

If you provide Transactions (zipForm Edition) or Transactions (TransactionDesk Edition) as a member benefit:

You can schedule training for either your staff or members through Lone Wolf's Learning Lab: **https://www.lwolf.com/learning-lab**

On-demand training:

If you don't provide Transactions (zipForm Edition) or Transactions (TransactionDesk Edition) to your members or you want to share on-demand training resources, we have several on-demand webinars. To view our full list of training webinars, visit **https://www.lwolf.com/services/training/transact**

Do you have marketing materials about Transact?

We have various marketing materials in our association hub to help get the word out to your members.

If you have a specific need that isn't included in our association hub, please send a request to **enterpriseteam@lwolf.com**.

Where can I find more information about Transact?

If you have any questions about Transact, please feel free to contact your Lone Wolf representative or send an email to **enterpriseteam@lwolf.com**.